Huntingdon-Bedford-Fulton
AREA AGENCY ON AGING

MAIN OFFICE

Huntingdon Office
307 10th Street
Huntingdon, PA 16652
(814) 643-5115
(800) 528-9155
Fax No. (814) 643-4249

Bedford Office
240 Wood Street, P.O. Box 46
Bedford, PA 15522
(814) 623-8148
(800) 892-7903
Fax No. (814) 623-5929

Fulton Office
182 Buchanan Trail, Suite 145
P.O. Box 59
McConnellsburg, PA 17233
(717) 485-5151
(800) 637-0315
Fax No. (717) 485-5606

Meeting of the Huntingdon-Bedford-Fulton Area Agency on Aging
Transportation Advisory Committee
Hopewell Senior Center
Thursday, September 14, 2023 at 10:00 AM

The Huntingdon-Bedford-Fulton Area Agency on Aging Transportation Advisory Committee met on Thursday September 14, 2023. The meeting was opened by Connie Brode, Executive Director of the Huntingdon-Bedford-Fulton Area Agency on Aging.

Item 1- Welcome- Connie Brode, Executive Director of the Huntingdon-Bedford-Fulton Area Agency on Aging welcomed all committee members to today's meeting and reviewed the agenda items for today's meeting.

Item 2- Approval of Minutes- Connie Brode asked for review and approval of the minutes. The minutes from July 20, 2023 were approved by the committee members with no corrections.

Item 3- Fare Increase discussion- Connie Brode explained that PennDOT did not approve the original proposal for a fare increase submitted by the Huntingdon-Bedford-Fulton Area Agency on Aging (HBFAAA). PennDOT did approve a 25% increase, however this will not be enough to sustain the Shared Ride program, therefore, PennDOT has also approved additional funds to stabilize the program. In addition, PennDOT will be providing consultants to review the current HBFAAA transportation program structure which is currently zone based and provide guidance as to how to move to a mileage-based structure. The concern is how the mileage-based structure will impact the residents of Huntingdon, Bedford, and Fulton counties due to the extensive number of miles individuals must travel to get services.

Item 4- Travel Lane Discussion- Connie Brode mentioned that travel lane documents that have been dispersed to the public were never intended to be shared with the public. The document is confusing and was intended for training of the Central Dispatch

staff. Kaitlyn Strauss, Transportation Operations Supervisor has developed a new document which is more user friendly for riders of the CART program. Copies were handed out to the committee to review and provide feedback.

Item 5- Participant Handbook- Connie Brode handed out a copy of the CART Transportation Participant handbook which is provided to all new riders when they first register for CART. The Handbook provides a program description, list of fares within our service area, how to make reservations, and other information. The handbook will need to be updated with the new fare structure information. A suggestion was made to bold the information about taking all you shopping items with you exit the vehicle for another stop since you may not be picked up by the same vehicle for you next scheduled stop.

Prior to adjournment it had been requested by a committee member to have the option for a virtual meeting. The Hopewell Senior Center is not conducive to this request due to the limit bandwidth available at this location and there is not cell service to utilize a hot spot. HBFAAA will look for another location to hold the meetings next year. Connie Brode also mentioned that since the initial fare increase is moving forward that the meetings next year will be changed to quarterly instead of every other month.

Item 6- Adjournment- Next meeting is scheduled for November 16, 2023 at the Hopewell Senior Center at 10:00 AM.